Q&A 2022 / 09	XML HANDS-ON XSLT & CO.		Company	X
			Scope	X
			Capacity	X
			Terms	X
	Date:	2022/09/11 **Status:** DRAFT	Features	X

Tektur CCMS Commercial Status			
Topic:	Just another test document	**Revision:**	1
Author:	Alex Düsel	XML CCMS Developer	

Market Sounding Questionaire

Just recently I was asked to complete a Market Sounding Questionnaire regarding DITA CCMS systems. Although Tektur CCMS is a side project of mine and still under development I will take the opportunity to give you the requested information in the form of a quick "Memo" test document, that was created just by copying and pasting the Word document that you sent me into the browser-based editor. Please note that the real questionaire contains a lot more questions. I just picked a few.

- Registered company name: Tektur CCMS
- Company registration number / Tax No: DE333673306
- Country of company registration: Germany
- Key contact person name: Alex Düsel
- Key contact person email: tekturcms@gmail.com
- Key contact person phone, including country dialling code if not UK: ++49 163 312 14 12
- How long has your organisation been in the CCMS market?
  I have been working in the CCMS market for more than 15 years mainly as an XML Developer

CCMS pilot project scope:

A. Preparation and maintenance of specifications for:		
A.1	The pilot project DITA CCMS	X

B. Planning, implementation and maintenance of a pilot project CCMS for circa 20 users, including but not limited to:		
B.1	Programme (project plan)	X
B.2	Information model	X
B.3	Metadata schema	X
B.4	Reuse strategy	X
B.5	Workflow specification	X
B.6	Authoring guidelines	X

B.7	Style sheets	X
B.8	Training plan	X
C. Policies, processes and procedures for		
C.1	Content conversion	X
C.2	Version management	X
C.3	Archiving	X
C.4	Deletion	X
C.5	Style sheets	X
D. Procurement, installation, configuration and maintenance of the pilot project CCMS X		
E. Training of all pilot project CCMS users, including but not limited to authors, reviewers, approvers and system administrators. X		

- Can your organisation deliver all parts of the CCMS pilot project scope? If not, which parts would your organisation be unable to deliver? YES

- Which parts of the CCMS pilot project scope would your organisation sub-contract, if any? Depending on the quality of the PDF output we may consider Antennahouse PDF formatter (commercial third party product) instead of Apache FOP PDF formatter (open source solution)

- Would your organisation supply all necessary software licences for the CCMS pilot project or would these need to be procured from a third party? If the latter, please list available suppliers of the necessary licences. YES

- Does your organisation have capacity to start delivering the CCMS pilot project in October 2022? If not, by when could your organisation start delivery? NO (unfortunately I have just started a full-time job that does not allow me to have any commercial side work)

- Agile delivery / While XXX has developed a draft specification and user stories, there is some uncertainty regarding the following:

  - Prioritisation of requirements (Must have, Should have, Could have, Won't have, MoSCoW)
  - Number of existing documents to be converted
  - Interfaces with other systems
  - Final scope of the CCMS pilot project

- Please specify which agile project delivery frameworks are used by your organisation and the duration of your organisation's experience in delivering projects using each agile framework. Tektur CCMS has currently been developed as a One-Man-Project with minimum project management. In my day-work we typically use a SCRUM based process.

- Contract terms (NOTE: A XXX-wide CCMS is not currently budgeted and would be subject to the outcomes of the CCMS pilot project.)

  - For the pilot project, XXX is proposing an initial contract term of 12 months with an option to extend by an additional 12 months. Please provide any feedback on the proposed term.

- Contract value (NOTE: A XXX-wide CCMS is not currently budgeted and would be subject to the outcomes of the CCMS pilot project.)

- What are the indicative costs for the following scope items?

  - Preparation and maintenance of the CCMS specifications 80000 EUR
  - Planning and implementation of a pilot project CCMS for circa 20 users 120000 EUR
  - Cost per user per month to maintain the pilot project CCMS 100 EUR / User

- Please complete the table to detail the CCMS software that your organisation can supply and their conformity to the principal requirements in Annex 1: Draft CCMS specification.

CCMS product features

Product manufacturer	Tektur CCMS
Current version	0.1 / prototype
Update frequency	once a month
Conforms to BS ISO/IEC/IEEE 26531	No
DITA	The internal browser-based editor supports a (large) subset of the DITA model. It is intentend to use oXygen XML desktop based editor for advanced editing.
Cloud service with 99.9% uptime that meets the CIF code of practice	Cloud support will be added in the future. Currently the system runs on-premise.
Web user interface	YES, Full web interface
MS Office user interface	Word and Excel Content can be integrated just by copy 'n paste
Interoperable Please specify any application programming interfaces (APIs).	There is a minimal REST API for managing DITA topics
Publish PDF/A, EPUB and HTML 5	No / EPUB but PDF, HTML package (offline support), online HTML5 output, DITA XML, CHM
Import and export ReqIF	No
Comments	System is still under initial development

- Experience
  - Please detail your organisation's experience in delivering similar scopes to meet the needs and expectations of your customers. Supporting documented information may be submitted, e.g. case studies, customer testimonials.
    - Preparation and maintenance of CCMS specifications Worked in a technical project manager role in the German tec-doc industry for about 2 years
    - Planning and implementation of a pilot project CCMS for circa 20 users Used to work as a XML developer with two major CCMS companys / more than 20 years experience in the market

- – Maintenance of a pilot project CCMS dito

- – Please detail any other relevant experience that your organisation has. Software Developer with more than 20 years of experience

- Please detail any relevant innovations that are likely to emerge during the course of the pilot project (12 to 24 months from September 2022). This pilot project could be also used to put the final touch onto the browser-based XML editor that feels like M$ Word but allows for the input of complex semantic XML structures :

  - – Information on the development of microcontent NO
  - – Mathematics and vector graphics MAYBE
  - – Classification of objects using metadata and taxonomies YES
  - – Webhooks and triggers NO
  - – XML reviews using Schematron or other similar systems MAYBE
  - – Reporting capabilities YES
  - – Dynamic content generation YES

- Risks and opportunities. Please describe the top three risks to the successful delivery of the scope.

Rank	Risk and description	Mitigating actions	Who is best placed to manage this risk (XXX or Supplier)
1	Content Conversion runs into problems due to corrupt XML / other structures	Filter corrupt structures / Focus on relevant data	both
2	Current UI / UX of Tektur CCMS is not accepted by Users	Better understanding of underlying concepts	XXX
3	PDF quality is not accepted	Change to commercial PDF formatter	both

- Please describe the top three opportunities for exceeding the successful delivery of the scope.

Rank	Opportunity and description	Enabling actions	Who is best placed to manage this opportunity (XXX or Supplier)
1	Tektur CCMS source code and features improved and put as Open Source	Spend enough time on code quality	Supplier

2	Multiple users allow for evaluating real time features such as collaborative editing	Good Key User feedback, support and willing to try out new features	both
3	Participate in existing Open Source projects such as the DITA OTP and benefit from the community work	XXX is also willing to engage and sponsor open source development	both

Company Info

Tektur CCMS is a side-project of IT Consulting Alex Düsel (http://www.tekturcms.de)
Please send your requests to tekturcms@gmail.com

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